

**LEE COUNTY
POCKET GUIDE
TO
EMERGENCY
ASSISTANCE**



LEE COUNTY
S O U T H W E S T F L O R I D A

*Lee County Homeless Coalition
Lee County Board of County Commissioners
Department of Human Services
2440 Thompson Street
Fort Myers, FL 33901
(239) 533-7900*

This guide was prepared to help those who find themselves homeless or in immediate need of some sort of assistance. It does not contain all the services which may be available to assist you or guarantee services are still available. Our sincere hope is that it will connect you with someone who can be of assistance. ***This guide contains information in the following areas:***

- Emergency Housing
- Low Income Housing Assistance
- Transitional (Halfway) Housing
- Emergency Financial Aid
- Soup Kitchens (Meals)
- Food Pantries
- HealthCare
- Dental Services
- Clothing
- Counseling
- Substance Abuse
- Employment Training
- Transportation
- Veterans
- Legal Services

SERVICES HELP LINE:

United Way 211 of Lee County

24-Hour Information and Referral Service - (239) 433-3900

7275 Concourse Drive, Fort Myers, FL 33908

EMERGENCY: 911 (*POLICE, FIRE, AMBULANCE*)

HOUSING

Abuse Counseling & Treatment

939-3112

P. O. Box 60401, Fort Myers 33906

Open: 24-7

Services: shelter & counseling for victims of domestic violence

CHAINS, Inc.

479-7698

3613 Fairview Ave., Fort Myers 33916

An Ex-Offender Ministry in the African American Community

Fort Myers Rescue Mission

334-7365

6900 Mission Lane, Fort Myers 33916

Open: 24-7

Services: Christian based for men and families with children.

Lifeline Family Center, Inc.

542-4457

4518 Orchid Blvd., Cape Coral 33904

Services: Shelter for pregnant mothers

Lutheran Services (OASIS)

278-5400

Hours : 8 a.m. – 4 :30 p.m.

3634 Central Avenue, Fort Myers 33901

Services: minors age 10-17

Ruth Cooper Center

275-3222

2789 Ortiz Avenue, Fort Myers 33905

M-F 8 :00 a.m. – 5:00 p.m.

Services: Supportive Housing for case-managed adults with mental illnesses and concurring disorders

St. Matthews

941-774-0500 – Contact Michael

2001 Airport Road, S – Naples 34112

Open: *Monday 9:00 a.m. – 11:00 a.m.*

Tuesday 9:00 a.m. - 11:00 a.m.

and 1:00 p.m. -3:00 p.m.

Wednesday 1:00 p.m. – 3:00 p.m.

The Salvation Army

334-3745

2400 Edison Avenue, Fort Myers 33901

Open: 8:30 a.m. – 4:00 p.m.

Services: Women and children. Longer term program for males & females.

LOW INCOME ASSISTANCE

Community Redevelopment Agency

332-6884 *Services: Section 8, SHIP*

1700 Medical Lane, Fort Myers 33907

Fairfield Apartments

823-0377 For Adult Individuals

Affordable Housing in South Fort Myers

Contact Buddy and Stacey Fredericks

Lee County Housing Authority

997-6688

14170 Warner Circle NW, N. Fort Myers 33903

Lehigh Community Services

(239) 369-5818

9 Beth Stacey Boulevard, #206, Lehigh 33936

The Housing Authority of Fort Myers
344-3220 *Services: Subsidized Housing*
4224 Michigan Avenue, Fort Myers 33916
Open 8:00 a.m. – 5:00 p.m.

TRANSITIONAL (HALFWAY)

Ann's Restoration House
694-0877
599 Carolina Avenue, Fort Myers 33905
Open: 9:00 a.m. – 5:00 p.m. (Services: men)

After the Rain in Southwest Florida
334-6261
2580 First Street, Fort Myers 33901

Eagle Recovery Ministries
694-1613 Contact: Jim Neilen
4632 Palm Beach Blvd., Fort Myers 33905
Services: Christian Based/Drug&Alcohol Rehab

Faith Farm
(954) 468-1402 Boynton/Ft. Lauderdale
(863) 763-4224 Okeechobee
Open:9:00 a.m.- 5:00 p.m. – 6-8 month program

Hansen Bay

645-7111 – Contact Richard
5546 Tenth Avenue, Fort Myers 33907
Open: 9:00 a.m. – 5:00 p.m.

Healthy Choice Ministries

334-4335 – Hilary Taylor/Maxine Shanks
3506 Edison Avenue, Fort Myers 33916
Open daily after 3:00 p.m.
Contact: Tonya Johnson
Services: Co-ed – Faith Based

Our Mother's Home

267-4894 M-F 9:00 a.m. – 5:00 p.m.
Must have a Social Service Agency Referral
7438 Carrier Road, Fort Myers 33912
*Services: Pre-post-pregnancy shelter for
homeless teen mothers and their children,
teaching parenting skills and independent living.*

Rescue Mission

334-7365
6900 Mission Lane, Fort Myers 33916
*Services: Christian based for men and families
with children*

Teen Challenge

275-1974

5646 7th Avenue, Fort Myers 33907

Services: Christian men and women

The Salvation Army

334-3745 Open 8:30 a.m. - 4:00 p.m.

2400 Edison Avenue, Fort Myers 33901

*Services: Women and children, call
central intake for information*

The Garden Foundation

334-8677 – Contact Dave

2922 Evans Avenue, Fort Myers 33901

Services: men only/12-step recovery

Transitional Living Center (SWFAS)

338-2977

2516 Grand Avenue, Fort Myers 33901

Open 9:00 a.m. – 5:00 p.m.

Services: Individuals in recovery

We Care Outreach Ministries/Eternal Home

693-7311 – Contact Kyaime Roll

4231 Desoto Avenue, Fort Myers 33905

EMERGENCY FINANCIAL AID

Bonita Springs Assistance Office

992-3034

10346 Pennsylvania Ave., Bonita Springs 34135

Open: (M-F) 1:00 p.m. – 4:00 p.m.

Criteria: For residents of Bonita Springs & Estero

Cape Coral Caring Center

945-1927

4645 SE 15th Avenue, Cape Coral 33904

Department Children & Families

1-866-762-2237

4150 Ford Street Street Ext., Fort Myers 33916

Electronically submit application for assistance to www.myflorida.com/access/florida

Lee County Dept. Human Services

533-7900

2440 Thompson Street, Fort Myers 33901

Lehigh Community Services

(239) 369-5818

9 Beth Stacey Boulevard, #206, Lehigh 33936

Nations Association

332-7575

4625 Palm Beach Boulevard, Fort Myers 33905

Open: 9:00 a.m. – 4:00 p.m. (M-F)

Peace Community Church

Helping Hand Fund of Southwest Florida

432-0491 Contact: Dr. Bruce N. Merton

12651 McGregor Blvd.,5-503,Fort Myers 33919

SOUP KITCHENS

MEALS

Café of Life, Inc.

948-9212

26650 Robin Way, Bonita Springs 34135

Community Cooperative Ministries

332-7687

3429 Dr. MLK Boulevard, Fort Myers 33916

Services: Lunch (11:00-12:00 Mon – Sat)

God's Table at Chapel by the Sea

463-3173 : *Open: 7:00 a.m. – 8:30 a.m.(M-F)*

100 Chapel Street, Fort Myers Beach 33931

Services: Breakfast/Clothing>Showers

Senior Friendship Center

275-1881

Various Locations

Services: Dining for age 60 & older, \$2.50,

must sign up 2 days in advance

The Salvation Army

334-3745

2476 Edison Avenue, Fort Myers 33901

Services: Dinner 5:15 p.m. – 6:00 p.m.

FOOD PANTRIES

All Souls Episcopal Church

997-7685 *Must live in North Fort Myers*

14640 N. Cleveland Ave., N. Fort Myers 33903

Services available each Wednesday:

Food/Groceries/Clothing 9:00 a.m. – Noon

Free Luncheon 11:00 a.m.– 12:30 p.m.

Alva United Methodist Pantry

728-2277

21440 Pearl Street, Alva 33920

Bonita Springs Assistance Office

992-3034

10346 Pennsylvania Ave., Bonita Springs 34135

Open: (M-F) 1:00 p.m. – 4:00 p.m.

Services: Emergency food pantry for Bonita Springs and Estero residents only

Broadway Church of God

936-8366

3309 S. Broadway, Fort Myers 33901

Open: (Tuesday, Thursday, Saturday).

Services: Food/Groceries 9:00 – 11:30 a.m.

Criteria: Call 275-1141 first; bring photo ID; eligible 1 time per month

Cape Coral Caring Center

945-1927

4645 S.E. 15th Avenue, Cape Coral 33904

Open: 9:00 a.m. – Noon

Catholic Charities

334-4007

4235 Michigan Avenue Link, Fort Myers 33916

2251 Grand Avenue, Fort Myers 33901

Christian Brothers

997-9098 for Bonita Springs/Estero only

26650 Noble Lane, Bonita Springs 34135

Community Cooperative Ministries

332-7687 Must have a referral

3429 Dr. MLK Boulevard, Fort. Myers

Services: Food/ grocery items 9:00-11:00 a.m.

Harvest Time Ministries

947-6016

25783 Carnation Court, Bonita Springs 34135

Healthy Choice Ministries

867-1256 *Call prior & talk with Scott*

878-1970 for Food

3506 Edison Avenue, Fort Myers 33916

Food and groceries available M-F

Criteria: Must have a photo identification

Helping Hands

433-5901

2203 Fowler Street, Fort Myers 33901

(located at Labor Ready Office)

Criteria: Bring photo identification and proof of residence in North Fort Myers

Interfaith Caregivers of South Lee, Inc.

992-6080 or 267-6155

20300 B. Trailside Drive, Estero 33928

Serving Island Park, San Carlos & Estero

Monday from Noon – 3:00 p.m.

Tuesday – Friday from 8:00 a.m. - Noon

ICAN

337-2391 *Services available to clients only*

2231 McGregor Boulevard, Fort Myers 33901

Jewish Federation of Lee and Charlotte

481-4449 *Call for appointment*

6237 Presidential Court, #E, Fort Myers 33919

Lehigh Community Services

(239) 369-5818

9 Beth Stacey Boulevard, #206, Lehigh 33936

Services: M-F from 9:00 a.m. – 5:00 p.m.

McGregor Baptist

936-1754

3131 E. Riverside Drive, Fort Myers 33916

Open for food/groceries Monday & Wednesday

10:30 a.m. – 1:00 p.m. and 1:30 p.m. – 3:00 p.m.

Criteria: 2 forms of ID, eligible 3X per year

New Life Assembly of God

(239) 369-6147

507 Sunshine Boulevard, Lehigh Acres 33971

Open: Tuesday and Thursday from

1:00 p.m. – 4:00 p.m.

Services: Food/groceries items

Criteria: Lehigh residents by appointment

Our Lady of the Miraculous Medal Church

283-4442

12175 Stringfellow Road, Pine Island

Open: call for an appointment 33922

Services: Food/Grocery items for Pine Island

residents only – 3x year limit

Ruth Cooper Center - Lehigh United Way House

369-0177

1303-103 Homestead Road, Lehigh 33936

Contact: Babs Christy

St. John the Apostle MCC

344-0012 - Thursdays 10:00 a.m. – 2:00 p.m.

3049 McGregor Blvd., Fort Myers 33901

*Services: Food/Grocery items by referral
one time only without referral*

The Nations Association

332-7575

4625 Palm Beach Blvd., Fort Myers 33905

Open: 9:00 a.m. – 4:00 p.m. (M-F)

*Services: Food/grocery items – For food box
must have proof of food stamp application*

The Salvation Army

334-3745

2476 Edison Avenue, Fort Myers 33901

Open: Monday-Friday

9:00 a.m. – 11:30 a.m.

1:00 p.m. – 3:30 p.m.

Services: Food/grocery items

St. Vincent de Paul

334-9225

2073 Lafayette Avenue, Fort Myers 33901

9:00-11:30 a.m. Tuesday, Wednesday & Friday

Services: Groceries, other help

HEALTH CARE

Family Health Centers of Southwest Florida

332-0417

2232 Grand Avenue Fort Myers 33901

Open: 8:00 a.m. – 5:00 p.m.

Services: No charge once criteria is met for homeless eligibility, certification is for one year; sliding scale for everyone else; dental has limited coverage under homeless; must be referred by a homeless primary health care provider

ICAN

337-2391 Mon-Fri 9:00 a.m. – 5:00 p.m.

2231 McGregor Boulevard, Fort Myers 33901

Services: HIV positive persons, Housing, case management, food pantries for family, mentor, education prevention, support group

Lee County Health Department

332-9501 - 3920 Michigan Ave., FM 33916
656-4440 - 83 Pondella Rd., N.Fort Myers
33903

Open: 8:00 a.m. – 4:00 p.m.

Services: Immunizations, shots for tots, STD clinic, WIC

Senior Friendship Center

656-2541

Open: 9:00 a.m. – 4:00 p.m. (T-Th-Fri)

Open: 9:00 a.m. – Noon (Friday at Fort Myers)

Closed on Wednesday

Services: Health care services for people over 50, sliding fee

Southwest Florida Addictions Services

332-6989

2562 Dixie Parkway, Fort Myers 33901

Services: Drug and alcohol order Detox Open 24/7 by appointment only

The Salvation Army/Family Health Centers
Healthcare for the Homeless Clinic

334-2510

2400 Edison Avenue, Fort Myers 33901

Open: Mon, Weds, Fri 1:00 – 4:30 p.m.

Open: Tues & Thurs 9:00 a.m. - 4:30 p.m.

*Services: Primary care clinic for uninsured
homeless*

DENTAL

Dental Students at ECC

Open: Appointment only

Monday – Friday from 8:00 a.m. – 5:00 p.m.

*Services: Free dental cleaning, x-rays, fluoride
and sealant application*

Project Dentists

656-2519 332-9532 – Dental Hotline

Variable hours Saturday or Wednesday

*Services: By appointment only – Provides free
emergency dental care, fillings and extractions
only.*

Family Health Center

278-3600

2232 Grand Avenue, Fort Myers 33901

Open: 8:00 a.m. – 5:00 p.m.

Services: *No charge once criteria is met for homeless eligibility, certification is for one year; sliding scale for everyone else; dental has limited coverage under homeless; must be referred by a homeless primary health care provider*

C L O T H I N G

Nations Association

332-7575

4625 Palm Beach Boulevard, Fort Myers 33905

Open: 9:00 a.m. – 4:00 p.m. (M-F)

All Souls Episcopal Church

997-7685 *Must live in North Fort Myers*

14640 N. Cleveland Ave., N. Fort Myers 33903

Services available each Wednesday:

Food/Groceries/Clothing 9:00 a.m. – Noon

Free Luncheon 11:00 a.m. – 12:30 p.m.

Women's Research Center – Dress for Success
461-0222 - Royal Palm Square
1400 Colonial Blvd., Ste 23, Fort Myers 33907
*Services: Work and interview clothing for
women by appointment*

COUNSELING

Abuse Counseling & Treatment
939-3112
P.O. Box 60401, Fort Myers
Open: 9:00 a.m. – 5:00 p.m.
*Services: Counseling & support services for
victims of domestic violence. Program also
available for the abused.*

Children's Advocacy Center
278-1451
3900 Broadway #B-1, Fort Myers 33901
Open 9:00 a.m. – 5:00 p.m.
*Service: Deals with family alliance, family
parenting, and child protection.*

Children's Home Society

277-0096 Open 8:30 a.m. – 5:00 p.m

1495 Maple Drive, Fort Myers 33907

Services: Adoption

Clare House

275-7788 Open: By appointment

5597 Sunrise Drive, Fort Myers 33919

Services: Counseling on a sliding scale and infant/toddler clothes and equipment

Genesis III

939-5504 Open 9:00 a.m. – 5:00 p.m.

5264 Clayton Court, Fort Myers 33907

Services: Counseling for all ages

Hope Hospice/ Palliative Care

482-4673

9470 Healthpark Circle, Fort Myers 33908

Hope Pastoral Counseling Center

481-0777 - Open: by appointment only

Services: Christian counseling for all ages

Life Education & Counseling

334-4277

2437 McGregor Boulevard, Fort Myers 33901

Open 9:00 a.m. – 5:00 p.m.

Services: Christian counseling for all ages by appointment only

Lutheran Services (OASIS)

278-5400

3634 Central Avenue, Fort Myers 33901

Open: 8:30 a.m. – 5:00 p.m.

Services: Teens (ages 10–17) and their families

National Alliance for the Mentally Ill
(NAMI) of Lee County, Inc.

278-0981

2789 Ortiz Ave., Bldg. B, Fort Myers 33905

Royal Palm Ministries

939-0707 *Twin Oaks Office Center*

4066 Evans Avenue #21, Fort Myers 33901

Services: Biblically based holistic counseling

Ruth Cooper Center

275-3222 Main Number

275-4242 24-Hour Emergency Hotline

2789 Ortiz Avenue, Fort Myers 33905

Open: Monday-Friday 8:00 a.m. – 5:00 p.m.

Services: Variety of mental health and substance abuse services for children and adults, in-patient and out-patient

Southwest Florida Addiction Services

332-6937

Open 9:00 a.m. – 5:00 p.m.

2101 McGregor Boulevard, Fort Myers 33901

Services: Variety of substance abuse related family service programs

The Veterans' Center

938-1100

2072 Victoria Avenue, Fort Myers 33901

Services : Individual and group counseling, marriage counseling

SUBSTANCE ABUSE

David Lawrence Center

(239) 455-8500

6075 Golden Gate Parkway, Naples 34116

Ruth Cooper Center

275-3222 Main Number

275-4242 24-Hour Emergency Hotline

2789 Ortiz Avenue, Fort Myers 33905

Open Monday – Friday 8:00 a.m.– 5:00 p.m.

Services: 16-bed adult inpatient substance abuse treatment program.

Also offered: *outpatient groups and community based services.*

Southwest Florida Addictions Services

332-6937

2101 McGregor Boulevard, Fort Myers 33905

The Salvation Army Crossroads

334-3745

2400 Edison Avenue, Fort Myers 33901

Open: Monday-Friday 8:30 a.m. - 4:00 p.m.

Contact Central Intake for information

Services: Free 6-month patient program for men

The Willoughs

(239) 775-4500 34113

EMPLOYMENT / TRAINING

Career and Service Center of Southwest Florida

(239) 931-8200

4150 Ford Street Extension, Fort Myers 33916

Center for Independent Living of SW FL

277-1447

3626 Evans Avenue, Fort Myers

Services: Assists people with disabilities

Cornerstone Ministries

337-4140

3220 Dr. MLK Jr. Boulevard, Fort Myers 33916

Services: Work and Literacy Training

Florida Division of Blind Services

278-7130

2830 Winkler Avenue #207, Fort Myers 33916

Goodwill Industries

995-2106

4940 Bayline Drive, Fort Myers 33917

High Tech Central

278-7140

3800 Michigan Avenue, Fort Myers 33916

Services: Occupational, technical training, job preparation, GED preparation

Labor Finders

334-1964

3814 Palm Beach Blvd., Fort Myers 33916

Open M-F 5:00 a.m. – 7:00 p.m.

Contact: Tom Stephenson/Paul Touchstone

Literacy Volunteers of Lee County, FL

278-4400

12734 Kenwood Lane, # 96, Fort Myer 33907

Ruth Cooper Center

275-3222 Contact Kim Marcum at ext. 1520

2789 Ortiz Avenue, Fort Myers 33905

Supported Employment Services

*Criteria : Must be 18 or older with a
diagnosed mental health disorder and a
desire to find stable employment.*

Term Personnel

334-9770 Contact Charles Smith

2615 Edison Avenue, Fort Myers 3916

Open M-F 5:00 a.m. – 10:a.m. and

from 3:00 p.m. until the last person is paid

Vocational Rehabilitation

278-7150 Career & Service Center

4150 Ford Street Extension, Fort Myers 33916

Workforce and Employment Opportunities

Workforce Council of SW Florida
939-4949 - Career and Service Center
4150 Ford Street Extension, Fort Myers 33916

The Nations Association
332-7575
4625 Palm Beach Boulevard, Fort Myers 33905

TRANSPORTATION

Cape Coral Mini Bus
574-0573 – *for Cape Coral residents only*
P.O. Box 150027, Cape Coral

F.I.S.H. of Pine Island
283-4442
P. O. Box 357, Matlacha

F.I.S.H. of Sanibel
472-0404
P. O. Box 854, Sanibel

Good Wheels
768-2900
10075 Bavaria Road, Fort Myers 33913

VETERANS SERVICES

Department of Veterans Affairs Clinic

939-3939

Benefits Info: 1-800-827-1000

3033 Winkler Avenue, Fort Myers 33916

Open: 8:00 a.m. – 4:30 p.m. (M-F)

*Services: Health benefits, NSC pensions,
SC pensions, etc.*

Lee County Veterans' Service Office

938-1100

2072 Victoria Ave., Fort Myers 33901

Open: 8:00 a.m. – 4:30 p.m.

*Services: transportation to appointments,
file benefits for vet and/or family members,
counseling, referrals*

The Veteran Center

938-1100

2072 Victoria Avenue, Fort Myers 33901

VA Homeless Outreach Services

939-3939

OPEN: 8:00 a.m. – 4:30 p.m. *Services: Enrollment for health benefits, request discharge paperwork, drug and alcohol treatment. Medical domiciliary referral etc.*

LEGAL SERVICES

Citizen Dispute Settlement Program.

335-2885 - 1700 Monroe Street, FM 33901

Open: 8:00 a.m. – 4:30 p.m. and

458-7088 - 1039 S.E. 9th Place, #361, CC 33990

Open: 8:30 a.m. – 5:00 p.m.

Services: Free mediation in lieu of court

Florida Rural Legal Services

334-4554

3210 Cleveland Avenue, Fort Myers

Open: 9:00 a.m. – 5:00 p.m.

Services: Assessment for pro bono services

LEE COUNTY HOMELESS COALITION

“A forum through which those who provide services to our Lee County Residents, who find themselves in a situation of homelessness or standing on the brink of homelessness, can continue collaborating and sharing information...working together in an attempt to eradicate chronic homelessness, while standing ready to aid and educate those at serious risk of becoming homeless.”

<u>REVISED - MARCH 2006</u>